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| Privacy Complaint Form |

This form is to assist you in making a complaint about the handling of your personal and health information by the Department of Environment, Land, Water and Planning under the *Privacy and Data Protection Act 2014* and the *Health Records Act 2001.*

*Privacy and Data Protection Act 2014, Health Records Act 2001*

Complete this form and send to: Manager FOI and Privacy, DELWP, PO Box 500, East Melbourne 3002 or

Email: [foi.unit@delwp.vic.gov.au](mailto:foi.unit@delwp.vic.gov.au)

Your contact details

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| **Name:** |
| **Address:** |
| **Phone:** |
| **Email:** |

Your complaint

You may only complain about the mishandling of your own personal information; not about anyone else’s information. Parents of minors, legal guardians and those with a legal authority may complain on behalf of their children or wards etc. If you are complaining on behalf of someone else please provide proof of your authority to do so.

I am complaining about-

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| Organisation: |
| Individual/Region/Office: |
| Contact details (if known): |
| **How do you believe your information privacy has been breached?** |
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| **How has this affected you?** |
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**Have you taken this complaint to another organisation?**

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| **Organisation:** |
| **Contact:** |

Documents

Please give us with copies (not the original) of any documents that may help us to investigate your complaint (for example, any correspondence or records of conversations you have had with department officers or contracted service providers).

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Signature Date

If you wish to discuss your complaint or any privacy matters you may contact the Senior Privacy Advisor on 9637 8697 or the FOI and Privacy Unit, Legal and Governance Division on 9637 8331.